**FFT August 2023**

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Very good 24 3

Good 9 0

Neither good or poor 3 0

Poor 2 0

Very poor 1 0

**Total SMS 39 3 Total written**

Very good service, very helpful receptionist, very good doctors too.

Very helpful receptionist, Nurse doctor and staff. Clean and comfortable.

Always good response and all doctors and staff are very helpful..

Very good doctor

All my appointments are punctual.

Time keeping surgery mane you wait over an hour for an appointment

Excellent service but waiting is too long i think you give little more time because after seeing the patient it take time to enter in the computer and after blood test to make sure you do paperwork straight away so no confusion at the end of the session doing all it takes time so this is my opinion thanks xx

Please be kind to older people as some have hearing problems like me

Faster waiting times

Always very friendly. Never have any problems making appointments.

Very good

The service at present in the surgery is very good

Good

Front screen did not work may be once the receptionist starts should check it’s working She checked me in manually but when I left it was still not working and people were asking

it’s excellent no need for any changes.

I came for blood test but unfortunately they couldn’t get the the test done and told me to rebook with adr david

I am very happy with the service provided by the Kenton Clinic.

Very good services

Fairly good too long to wait

None

All staff nice and good service

I had a good experience

It's good and supportive

Very good 😊

I am quiet happy always with the clinic receptionist they are always very very polite. I must say dr Alhtar Ingliee very kind dr listen to me always carefull with out any hurry. I am sorry I have forgotten the name of new young lady dr she is also very polite and helpful.

Looks after patient very well

Excellent service

Not helpful staff. Requested blood test for my allergies and they were reluctant to do so. And referrals taking so long 6-8 weeks

You should check properly before calling a person for a blood test.

I was very impressed with the 2 nurses did my blood test as it’s very difficult to find the right vein but both of them took extra care and done it

nothing to improve its best.

N.a. very good care delivered. quick appointment given. Thank you

The service is absolutely excellent. I don’t believe there is room for improvement.

The service and staff quite good and helpful but in emergency or if kids need appointment in emergency i want

No comments

Keep doing what you are doing.

Very professional al. Well organised snd efficient

Good polite Nurse

Not thorough at all. Doctors sigh and look at you in a very funny way when u explain your symptoms to them. As if you were talking ina foreign language.

Very God service best in London